



Enhanced Oncology Support

Guiding Employees Through a Difficult Journey

Our enhanced oncology support program identifies and supports members in navigating the complexities of cancer care by helping them understand their treatment plans and facilitating informed decision-making.

Our designated oncology team takes the lead to help members through this difficult time. We are here to:

- Anticipate needs
- Help members understand treatment plans
- Facilitate informed decision-making
- Provide education to increase treatment adherence
- Guide members to help manage symptoms, minimize complications and decrease avoidable emergency room visits and hospitalizations
- Manage medication costs

We are there for them when they need us the most, from the initial diagnosis to recovery.

Engagement includes oncology clinician support for patients in need.

Case Management offers condition support, resource connections and palliative care guidance; as well as collaboration with their physician.

Co-management provides any needed oncology post-care support with a medical director, behavioral health specialist, social worker and pharmacy team member.

Benefit Support includes benefit education, benefit navigation and provider referrals.

Discharge Planning helps with readmission risk assessment and transition of care.

Our program offers support working towards the best possible outcome and quality of life. Talk with your Account Representative to learn more about the enhanced oncology support program.



Oncology clinician support is available by calling 800-327-8497.