Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-363-7936 or at <a href="https://www.bcbstx.com/mclane">www.bcbstx.com/mclane</a>. For general definitions of common terms, such as allowed amount, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>In-Network</u> : \$0 Individual / \$0 Family For <u>Out-of-Network</u> : \$2,000 Individual / \$4,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Services that charge a <u>copayment</u> , <u>prescription drugs</u> , emergency room services, and <u>In-Network preventive</u> <u>care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network: \$4,000 Individual / \$8,000 Family (Medical & Pharmacy) For Out-of-Network: \$8,000 Individual / \$16,000 Family (Medical & Pharmacy) Medical and pharmacy deductibles and copayments apply toward the out-of-pocket maximum.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, preauthorization penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbstx.com/mclane</u> or call 1-866-363-7936 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$35 <u>copayment</u> /visit	30% coinsurance	Virtual visits are available, please refer to your <u>plan</u> policy for more details.	
If you visit a health	Specialist visit	\$85 <u>copayment</u> /visit	30% coinsurance	Applies to chiropractic services only. Limited to 18 visit max per calendar year.	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.  Limited coverage, see enrollment guide.	
	<u>Diagnostic test</u> (x-ray, blood work)	\$250 <u>copayment</u> /visit	30% coinsurance	Pre-authorization through AIM Specialty Health applies to all services accessed in the State of Texas	
If you have a test	Imaging (CT/PET scans, MRIs)	\$250 <u>copayment</u> /visit	30% coinsurance	for the following outpatient diagnostic imaging services (CT/CTA, MRI/MRA, SPECT/Nuclear Cardiology).  No Charge for All mammograms and colonoscopies, regardless of whether or not they are coded as diagnostic.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mclane.com</u>.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Information	
	Generic drugs	\$5 copay (retail) or \$10 copay (mail) / prescription	(You will pay the most)  100% coinsurance (retail only, claim reimbursement)	Not all prescription drugs are covered, such as, non-sedating antihistamines and brand proton pump inhibitors. Specialty drugs must be dispensed from Accredo (Express Scripts' specialty pharmacy). Members may receive up to 90-days' supply for maintenance drugs by using Express Scripts' mail order. Certain medications may require prior authorization or have quantity limits in place. Generic conversion: If dispensed, a brand drug when script allows a generic substitution, or if member chooses a brand, the difference in cost, as well as the applicable brand coinsurance, will apply. For additional information, please visit www.Express-Scripts.com	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.Express-Scripts.com 855-315-6433	Preferred brand drugs	40% coinsurance up to \$100 max (retail) or \$200 max (mail) / prescription	100% <u>coinsurance</u> (retail only, <u>claim</u> reimbursement)		
	Non-preferred brand drugs	40% coinsurance up to \$100 max (retail) or \$200 max (mail) / prescription	100% <u>coinsurance</u> (retail only, <u>claim</u> reimbursement)		
	Specialty drugs	See Applicable Pharmacy Category Above	See Applicable Pharmacy Category Above		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 copayment/visit	30% coinsurance	None	
outpution tourgory	Physician/surgeon fees	No Charge	30% coinsurance	None	
If you need immediate medical attention	Emergency room care	Facility Charges: \$500 <u>copayment</u> /day ER Physician Charges: No Charge	Facility Charges: \$500 <u>copayment</u> /day ER Physician Charges: No Charge	Emergency copayment waived if admitted.  Non-emergency use of the emergency room \$500 copayment visits 1-3, \$600 copayment visits 4-5, ar \$900 copayment visits 6 or more.  Out-of-Network care provided at In-Network level if the definition of 'prudent layperson' emergency is met.  Otherwise: 30% Coinsurance applies for Out-of-Network Emergencies.	
	Emergency medical transportation	\$250 <u>copayment</u> /visit	\$250 <u>copayment</u> /visit	Ground and air transportation covered.	
	<u>Urgent care</u>	\$80 <u>copayment</u> /visit	30% coinsurance	None	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\mathsf{plan}}$  or policy document at  $\underline{\mathsf{www.mclane.com}}$ .

Common	Common What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you have a hospital stay	Facility fee (e.g., hospital room)	\$1,500 copayment/admission	30% coinsurance	<u>Preauthorization</u> is required; \$750 penalty if not preauthorized <u>Out-of-Network</u> .
, , , , , , , , , , , , , , , , , , ,	Physician/surgeon fees	No Charge	30% coinsurance	None
If you need mental health, behavioral health, or substance	Outpatient services	\$35 <u>copayment</u> PCP/ \$85 <u>copayment</u> SPC \$500 <u>copayment</u> /day for other outpatient services	30% coinsurance	Certain services must be preauthorized; refer to your benefit booklet* for details.  Virtual visits are available, please refer to your <u>plan</u> policy for more details.
abuse services	Inpatient services	\$1,500 copayment/admission	30% coinsurance	<u>Preauthorization</u> is required; \$750 penalty if not preauthorized <u>Out-of-Network</u> .
	Office visits	\$35 copayment PCP/ \$85 copayment SPC	30% coinsurance	Copayment applies to first prenatal visit (per pregnancy).
If you are pregnant	Childbirth/delivery professional services	No Charge	30% coinsurance	Cost sharing does not apply for preventive services.  Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	\$1,500 copayment/admission	30% coinsurance	<u>Preauthorization</u> is required; \$750 penalty if not preauthorized <u>Out-of-Network</u> .
	Home health care	\$1,500 copayment/admission	30% <u>coinsurance</u>	Limited to 80 visits per calendar year. <u>Preauthorization</u> is required.
	Rehabilitation services	\$85 <u>copayment/office</u> visit \$250 <u>copayment/visit</u> for other outpatient services	30% coinsurance	Limited to 60 days combined for all therapies per calendar year. Includes, but is not limited to,
If you need help recovering or have other special health	Habilitation services	\$85 <u>copayment/office</u> visit \$250 <u>copayment/visit</u> for other outpatient services	30% coinsurance	occupational, physical, and manipulative therapy.
needs	Skilled nursing care	\$1,500 copayment/admission	30% coinsurance	Limited to 60 days per calendar year. <u>Preauthorization</u> is required for inpatient treatment.
	Durable medical equipment	\$250 copayment/visit	30% coinsurance	None
	Hospice services	\$1,500 copayment/admission	30% coinsurance	Preauthorization is required for inpatient treatment.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\mathsf{plan}}$  or policy document at  $\underline{\mathsf{www.mclane.com}}$ .

Common		What You Will Pay		Limitations Evacutions 2 Other Important	
Common Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)		
16 131	Children's eye exam	Not Covered	Not Covered	None	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None	
dentaror eye care	Children's dental check-up	Not Covered	Not Covered	None	

## **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Brand PPI Drug Class
- Cosmetic surgery
- Dental Care (Limited to injury & TMJ office visits)
- Long term care
- Non-Sedating Antihistamines Drug Class
- Private-duty nursing

- Routine eye care (Adult and children)
- Routine foot care (with the exception of person with diagnosis of diabetes)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (18 visits per year)
- Chiropractic care (18 visits per year)
- Hearing aids (1 per ear per 36-month period)
- Infertility treatment (Limited to diagnosis & treatment of the underlying condition)
- Most coverage provided outside the United States. See www.bcbstx.com
- Non-emergency care when traveling outside the U.S.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mclane.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Texas at 1-866-363-7936 or visit <a href="www.bcbstx.com/mclane">www.bcbstx.com/mclane</a>. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="hwww.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Texas at 1-866-363-7936 or visit www.bcbstx.com/mclane, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, and the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. For non-federal governmental group health plans and church plans that are group health plans, Blue Cross and Blue Shield of Texas at 1-866-363-7936 or www.bcbstx.com or contact the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-800-252-3439 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/tx.html.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. **Language Access Services:** 

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-363-7936.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-363-7936.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-363-7936.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-363-7936.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$85
■ Hospital (facility) copayment	\$1,500
Other copayment	\$250

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

#### In this example, Peg would pay:

· ····································			
<u>Cost Sharing</u>			
<u>Deductibles</u>	\$0		
Copayments	\$2,700		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions \$6			
The total Peg would pay is \$2,76			

# Managing Joe's type 2 Diabetes

(a year of routine <u>in-network</u> care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$8
■ Hospital (facility) copayment	\$1,50
■ Other copayment	\$25

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

# In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$1,500	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is \$2,77		

## **Mia's Simple Fracture**

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$85
■ Hospital (facility) copayment	\$1,500
■ Other copayment	\$250

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Total Example Cost** 

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

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### In this example, Mia would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
Copayments	\$1,800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,800	

\$2,800

#### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St., 35th Floor

Chicago, IL 60601 Fax:

855-664-7270 (voicemail) 855-661-6965 855-661-6960 Phone: TTY/TDD:

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW

Phone: 800-368-1019 800-537-7697 TTY/TDD:

Room 509F, HHH Building 1019 Washington, DC 20201

Complaint Portal: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf Complaint Forms: https://www.hhs.gov/civil-rights/filing-a-

complaint/complaint-process/index.html

	To receive language or communication assistance free of charge, please call us at 855-710-6984.	
Español	Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.	
العربية	لتلقى المساعدة اللغوية أو التواصل مجاثًا، برجي الاتصال بنا على الرقم 6984-710-855.	
繁體中文	如欲獲得免費語言或溝通協助,諸撥T855-710-6984與我們聯絡。	
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.	
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.	
ગુજરાતી	ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો.	
हिंदी	निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें।	
Italiano	Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.	
한국어	언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.	
Navajo	Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jj' hodíilni.	
فارسى	براى دريافت كمك زيائي يا ارتباطي رايگان، لطفاً با شماره 6984-710-855 تماس بگيريد.	
Polski	Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.	
Русский	Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.	
Tagalog	Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.	
اردو	مفت میں زیان با مواصلت کی مدد موصول کرنے کے لیے، براہ کرم ہمیں 6984-710-855 پر کال کریں۔	
Tiếng Việt	Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.	